The Galapagos Islands, recognized by UNESCO as a World Heritage Site, is a volcanic archipelago in the Pacific Ocean (a province of Ecuador), considered one of the world's most popular destinations for wildlife-viewing. Public access to the archipelago is limited and regulated by the Galapagos National Park and UNESCO.

Due to its unique natural status, The Galapagos Islands is an exclusive destination with specific visitor points and delimited itineraries; measures adopted by national authorities to avoid overcrowding and excessive environmental disturbances from visitors.

Our comparative advantages? The Galapagos Islands remains an exclusive destination where visitors can discover the rules of Darwin at their own pace, safely distanced from the worrisome realities that grip our world today.

1. GENERAL RECOMMENDATIONS FOR GUESTS – BEFORE, DURING, AND AFTER THEIR TRIP:

For travelers with no record of COVID-19 in the last six months before their trip (i.e. they have tested negative, or shown no symptoms), it is requested they undertake a PCR test three to five days before their travel. For prospective visitors who have tested positive for COVID-19 in the days prior to their trip, abstain from travelling.
We do not recommend **vulnerable groups**, including persons with disabilities, seniors, and persons with **moderate-to-sever illnesses or pre-existing medical conditions to travel**. If inclined to do so, they will have to obtain (and present) a medical authorization for travelling.

Concerning air travel, international and local airport authorities, governments, and airlines are working together to disinfect all equipment and infrastructure according to the pressing needs of our safety.

We recommend that all check-in processes are done online (through tablets, computers, and other electronic devises), and that travel documents are shown and exchanged electronically. Likewise, it is advised that passengers handle their own luggage at all times.

![Social distancing protocols and standards](attachment:image.png)

**Social distancing protocols and standards**, effective under Ecuador’s exceptional state, will be enforced by all public and private transportation going to and from the Baltra Airport.

*All passengers must sign a disclaimer* for the activities undertaken during their trip [in the context of COVID-19]. These disclaimers have to be signed by each passenger and sent to our agency prior to the departure of their cruise.

Preceding their trip, **passengers must be informed** about prevention and control measures concerning COVID-19, around airport(s), inland transportation, and the vessel.

For monitoring and safety purposes, the contact information of all passengers whom have purchased a package tour will be requested (i.e. destination, accommodation, name, phone numbers of contacts in the country he/she/they is/are visiting, and emergency contacts).

*All passengers must have both medical and travel insurance.*
OVER THE COURSE OF YOUR TRIP IN THE GALAPAGOS ISLANDS, WE FIRMLY ASK:

1) That you frequently wash your hands.
2) That you maintain cough etiquette at all times
3) That you regularly use the alcohol-based gel with a minimum concentration of 70 percent alcohol, which will be provided in all social areas of the vessel.

The health status of our passengers and crew, we kindly request that every person onboard be subjected to a body temperature measurement (each day for the duration of the cruise). In order to maintain safe distancing protocols, passengers must follow daily instructions with regards to dining schedules and embarking and disembarking procedures for guided visits.

HEALTH EMERGENCY PROTOCOL: ENTERING THE GALAPAGOS ISLANDS PROVINCE ACCORDING TO MIGRATORY CATEGORY

While Ecuador’s health emergency protocol is in force, people entering the province of Galapagos must comply with the provisions embedded in this protocol according to their migratory category.

TOURISTS:
- Must have a negative result of a real-time PCR nasopharyngeal test for COVID-19 detection, **96 hours prior to travel**.
- For international tourists, we require a document showing negative results for COVID-19. This document has to be issued by a **certified laboratory in their country of origin**.
- All crew members residing in the Galapagos Islands, regardless of their position or area, will be subjected to a **PCR test for COVID-19, four days prior to boarding**. Staff and crew members entering from continental Ecuador must pass all checks and triage defined by airports.
- **For domestic tourists**, real-time PCR tests will have to be carried out in laboratories authorized by the MSP (Public Health Minister).
ENTRANCE TO GUAYAQUIL OR QUITO AIRPORT

In the Quito and Guayaquil Airport, all passengers must meet the following requirements to access the passenger terminal:

- Must possess personal protection equipment established by the national health authority (mask).
- Must exhibit effective and original travel documents for the same day (ticket, boarding pass or reserve).
- Must present a certificate showing a negative COVID-19 test result.
- For entry to airports, a body temperature control procedure will be carried out, based on the protocol established by the Ministry of Public Health. Footwear and baggage disinfection will be also performed.
- In case that a passenger exceeds 37.9 Degrees Celsius in his/her/they body-temperature examination, the passenger will not be allowed to cross to the passenger terminal.
- Purchase of Transit Control Card (TCT). The tourist operators will be responsible for managing the purchase of the Transit Control Cards in advance in compliance with the established requirements.

FOR PASSENGERS CHECKING-IN AT THE AIRPORT MUST CARRY THE FOLLOWING DOCUMENTS:

- ID or passport
- TCT (Transit Control Ticket to enter Galapagos)
- Real-time PCR test of nasopharyngeal swabs for COVID-19 negative detection.

* The operator must incentivize the use of electronic boarding pass.

NEMO FLEET REGULATIONS:

In order to respect social distancing procedures and meet Health Organization (WHO) requirements, the following measure will be taken for your safety:

- Welcome on board, safety lectures, and briefings will regularly address health and safety protocols.
- The embarking and disembarking procedures for passengers, to and from the inflatable boats (zodiacs), will be carried out in two turns.
- Zodiacs will be disinfected before and after every use.
- The boat will be cleaned and disinfected, frequently, every day.
- The crew will work four-week shifts. Crew members will perform their daily activities normally, and their contact with the guests will be limited to the minimum.
CABINS AND COMMON AREAS:

- A crew member will receive the luggage at the airport and **proceed to disinfect every luggage** before arrival to the boat.
- Passengers will **remove their shoes when embarking to the boat**, these will be disinfected and left in a cabinet ready for passenger to use when disembarking.
- Cabins and common areas will be **constantly disinfected**.
- The Jacuzzi on board Nemo III, will be **restricted to three people of the same family**. After each use, it will be disinfected.
- We count with **individual air conditioning** in each cabin.
- **Sheets and towels** will be properly washed and disinfected.

FOOD AND BEVERAGES:

- Food will be served as a buffet with two rotating sheets. We will have meal schedules in order to satisfy social distancing and safety procedures.
- The barman in charge of serving the food will be wearing gloves and a mask.
- Each table and seat will be disinfected before and after each meal.
- In the coffee station, a gel dispenser will be provided for passenger use.
- Our barman will facilitate alcoholic beverages and cocktail services following stringent safety procedures.
- Snacks will be served in two distinct areas of the boat.
Guided visits must comply with the Health and Safety Protocol established by the Galapagos National Park. This protocol will be disclosed during the security briefing.

- We will coordinate with nearby boats to minimize the crossings of passengers and the overcrowding of visit sites.
- Snorkeling and kayaking will be done by turns (determined by the guide).
- We suggest bringing your own personal masks and respiratory tubes for your own safety; however, we do provide them on board in case a passenger forgets theirs with no surcharge. All masks and respiratory tubes will be thoroughly disinfected after every use.
- Wetsuits and flippers will be available on board and disinfected after they are used. This has a cost of $5 per day. Each passenger is responsible for using the same snorkel equipment during their stay.
- It is mandatory for all guests to wash their hands and use alcohol-based gel every time at embarking.